

FCC Waiver Request

FCC Docket	CC Docket No. 02-6
Applicant	Sandusky City School District (SCSD)
Billed Entity Number	129766
Form 471#	161048274
Form 472#	2706049
Funding Request Number	1699110163
SPIN	143005378
Contact Name	Eric Spencer
Contact Address	611-G Park Meadow Westerville, Ohio 43081
Telephone Number	614.882.0596
Fax Number	614.882.2556

Form Under Waiver Request

The Sandusky City School District (BEN – 129766) is requesting a waiver for the FCC program deadline of October 28, 2017, for the denial of payment of the Billed Entity Applicant Reimbursement Form:

Form 472#	2706049
Funding Request Number	1699110163
Line ID	8888483

Background

October 17, 2017 – SCSD submitted BEAR Form 472# 2706049 for FRN 1699110163 for Funding Year 2016 to USAC for payment (attached document - Form 472 - SAND-NET-2-16.pdf).

October 24, 2017 – The USAC invoice reviewer, Ms. Desiree Steward, contacted SCSD via email requesting the vendor invoice for our approved Basic Maintenance FRN (attached document – USAC Request – 10-24-2017.pdf).

October, 25, 2017 – SCSD provided the paid Netch/Presidio invoice to Ms. Steward (attached document – Netch-Presidio Invoice.pdf).

December 8, 2017 – SCSD received the BEAR Form denial of payment letter specifying the amount requested was not permissible under USAC rules (attached document – Form 472 (BEAR) Notification Letter.pdf).

October 25, 2017 through December 8, 2017 – SCSD failed to receive any follow-up requests or communications from the USAC reviewer requesting additional verification documentation. **USAC simply processed a zero amount payment of the BEAR Form without further inquiry. Of course, since SCSD received the denial of payment letter on December 8, 2017, SCSD could not re-submit a BEAR Form since the deadline was October 28, 2017.**

Without any additional contact with SCSD, Ms. Steward apparently determined the Netch/Presidio invoice was not sufficient documentation to approve the SCSD BEAR Form. **In this case, the Reimbursement Request Decision Explanation was “Incomplete documents provided for review;”.** In all previous funding years, USAC has always provided applicants with an opportunity to provide additional information where necessary or correct any issues in a timely manner which may cause a denial of payment of a BEAR Form.

Conclusion

SCSD purchased maintenance from Netch/Presidio through the E-Rate Program at a total cost of \$9,473.70. SCSD has included a letter from Mr. Matthew Stolz, Netch/Presidio Account Representative, which describes Netch/Presidio’s Basic Maintenance service for SCSD (attached document – Matthew Stolz Letter.pdf). **As Mr. Stolz explains, the basic maintenance purchased under the E-Rate Program includes both minor and major version software upgrades for the two Cisco 5508 Wireless Controllers.** He further explains that in June, 2016, SCSD purchased the additional maintenance which is not eligible for E-Rate funding. This additional maintenance cost of \$13,507.58 is included in the \$22,981.28 shown on the Netch/Presidio invoice. The two additional line items on the invoice, \$3,261.28 and \$4,051.44, respectively, are for the additional maintenance purchased in June, 2016, and are also not eligible for E-Rate funding.

The Sandusky City School District respectfully requests the FCC waive the program deadline of October 28, 2017, for the Billed Entity Applicant Reimbursement Form 472# 2706049 and restore Sandusky City School District’s opportunity to submit the BEAR Form to USAC for payment for FRN 1699110163.

Thank you for your consideration in this matter.

Eric Spencer

Attachments: Form 472 - SAND-NET-2-16.pdf
USAC Request – 10-24-2017.pdf
Netech-Presidio Invoice.pdf
Form 472 (BEAR) Notification Letter.pdf
Matthew Stolz Letter.pdf

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View BEAR Invoice

 [PRINTABLE PAGE](#)

Invoice ID: 2706049
Created on 10/16/2017 11:57 AM
Last updated on 12/5/2017 5:01 AM

Applicant Form Identifier SAND-NET-2-16

Block 1: Header Information

[Need Help?](#)

1. Billed Entity Name SANDUSKY SCHOOL DISTRICT	2. Billed Entity Number 129766	3. Service Provider Identification Number (SPIN) 143005378
Applicant FCC Form 498 ID 443014529		

4. Contact Name	ERIC SPENCER
5. Contact Telephone Phone	(614) 882-0596
Contact Fax	(614) 882-2556
Contact Email	eas@smserate.com

6. Total Reimbursement Amount
(total from Block 2, Column 14)
 \$ 49029.91

Block 2: Line Item Information Per Funding Request Number

[Need Help?](#)

7. FCC Form 471 Application Number	8. Funding Request Number (FRN)	9. Bill Frequency	10. Customer Billed Date	11. Shipping date to Customer or Last Day of Work Performed (mm/dd/yyyy)	12. Total (Undiscounted) Amount for Service	13. Discount Rate	14. Discount Amount Billed to USAC (Column 12 multiplied by Column 13)	Approval Status
(from Funding Commitment Decision Letter)	(from Funding Commitment Decision Letter)							
1) 161048274	1699110154	ONE-TIME	7/1/2016		\$ 17652.88	85	\$ 15004.95	COMPLETED
2) 161048274	1699110141	ONE-TIME	7/1/2016		\$ 30555.60	85	\$ 25972.26	COMPLETED
3) 161048274	1699110163	ONE-TIME	7/1/2016		\$ 9473.76	85	\$ 8052.70	COMPLETED

Block 3: Billed Entity Certification

[Need Help?](#)

Contact Information for Billed Entity Authorized Person:

By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form.

To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above.

Submission Date 10/17/2017

17. Name GINA DEPPERT
18. Title/Position TREASURER
20. Address 1 407 DECATUR
Address 2
City SANDUSKY
State OH
Zip Code 44870 - 2442

19. Phone Number (419) 626-6940
19a. Fax Number (419) 621-2784
19b. Email GDEPPERT@SCS-K12.NET
19c. Name of Authorized Person's Employer SANDUSKY CITY SCHOOLS

OMB Number 3060 - 0856 Form 472

[SLD Home](#) | [Contact Us](#)

Client Service Bureau: 1-888-203-8100

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Eric Spencer

From: Steward, Desiree <Desiree.Steward@sl.universalservice.org>
Sent: Tuesday, October 24, 2017 8:38 AM
To: Eric Spencer
Cc: ERIC SPENCER@1614-882-2556
Subject: Erate SLD 2706049 Bear REF: SAND-NET-2-16

Follow Up Flag: Follow up
Flag Status: Completed

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Provider Name
2706049	SAND-NET-2-16	8888483	01-Jul-16	161048274	1699110163	143005378	Netech Corporation

I am reviewing your request for reimbursement of the invoice line/s noted above.

BILLS:

Please submit:

- I. A copy of the summary page/s for the bill/s received from Service Provider, to show:
 - a) Bill Date / Ship Date,
 - b) Service Provider Name,
 - c) Bill-To Entity,
 - d) Current Charges,
 - e) Description of Products / Services Delivered: _
 Please provide
 1. Description of products / services when not indicated on bill,
 2. List of equipment being maintained,
 3. Hours of work performed.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

RESPONSE REQUIREMENT:

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Tuesday, 10/31/2017. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Desiree Steward
Case Management, Invoicing Team, Schools and Libraries Program
 30 Lanidex Plaza West | Parsippany, NJ 07054
 T: 973.581.7645 | F: 973.599.6539
Desiree.Steward@sl.universalservice.org

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Eric Spencer

From: Eric Spencer
Sent: Wednesday, October 25, 2017 3:34 PM
To: 'Steward, Desiree'
Subject: RE: Erate SLD 2706049 Bear REF: SAND-NET-2-16
Attachments: Sandusky SLD Invoice 2706049 Documentation.pdf

Desiree,

Attached is the documentation requested. Please let me know if there is anything additional I can provide.

Thanks!

Eric

From: Steward, Desiree [mailto:Desiree.Steward@sl.universalservice.org]
Sent: Tuesday, October 24, 2017 8:38 AM
To: Eric Spencer <eas@smserate.com>
Cc: ERIC SPENCER@1614-882-2556 <IMCEAFAX-ERIC+20SPENCER+401614-882-2556@solixinc.com>
Subject: Erate SLD 2706049 Bear REF: SAND-NET-2-16

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service Provider Name
2706049	SAND-NET-2-16	8888483	01-Jul-16	161048274	1699110163	143005378	Netech Corporation

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 - d) Current Charges,
 - e) Description of Products / Services Delivered: _
 Please provide
 1. Description of products / services when not indicated on bill,
 2. List of equipment being maintained,
 3. Hours of work performed.
- II. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

RESPONSE REQUIREMENT:

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Tuesday, 10/31/2017. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event,



Sandusky City Schools

REQUISITION FORM

School/Building: B06 Department: Tech

Budget Account: 001 - ¹¹⁹⁰2240 - 490 -

Vendor: Presidio (formerly Netech)

Address: 20 N. Saint Clair 3rd floor

City: Toledo State: OH Zip+4: 43604

Phone: (419) 214 1411 Fax: () Toll Free: - -

Requisition Number

Purchase Order Number 13937

Forward to Business Office

Quantity	Item Description	Unit Price	Cost
	Maintenance Service - Cisco Wireless LAN Controllers - Network Support - E-rate ReImbursement eligible for \$ 9473.70		
		Shipping	\$
		Total	\$ 30,294

Requested by: Eric Eckenrode Date: 7/11/16

Approved by: [Signature] Date: 7-12-16

Office Use:

Requisition Not Entered:

- ☐ Exceeds budget/Available Cash/No budget account (Forward to Treasurer)
- ☐ No Vendor on File (Forward to Business Office)
- ☐ No Account Access (Forward to Business Office)

PRESIDIO

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6355 East Paris Ave. SE
Caledonia, MI 49316
Tel. 616.871.1500 | Fax. 616.871.1670
www.Presidio.com

REMIT PAYMENT TO
Presidio Infrastructure Solutions LLC
P.O Box 99613
Troy, MI 48099-9613

PAID AUG 31 2016

Invoice

Invoice No.	141236
Customer No.	SAN100

Bill To

Sandusky City Schools
Attn Payables
407 Decatur St
Sandusky, OH 44870-2442
US

Ship To

Sandusky City Schools
Attn Eric Eckenrode
407 Decatur St
Sandusky, OH 44870-2442
US

Contact:
Telephone:
E-mail:

Contact:
Telephone:
E-mail:

Invoice Date	Order Date	SO Number	Ordered By	Customer PO Number	Payment Method	
07/29/16	07/26/16	115756	Sandusky City Schools	13937	Net 30	
Warehouse	Invoice Delivery Method		F.O.B.	Salesperson	CW SO #	
NOVI	eMail Customer		Shipping Point	Bill Murray	73695	
Order Quantity	Ship Quantity	Item Number / Description			Unit Price	Extended Price
1.00	1.00	NET-C4P-12547110 U of M: EA Presidio Advanced Coverage 24x7x4 Onsite			22,981.28	22,981.28
1	1	CON-SAU-12548500 U of M: EA Cisco Smartnet SW Support + Upgrades			3,261.28	3,261.28
1.00	1.00	NET-SNT-12547110 U of M: EA Presidio Advanced Coverage 8x5xNBD			4,051.44	4,051.44

Print Date	07/29/16
Print Time	02:39:39 PM
Page No.	1

Total Paid	0.00
Balance Due	30,294.00
Due Date	08/28/16

Subtotal	30,294.00
Freight	0.00
Invoice Total	30,294.00

Printed By: Steven Hirsch



Schools and Libraries Division



Form 472 (BEAR) Notification Letter

December 8, 2017

Katie Mackinnon
 Presidio Infrastructure Solutions LLC
 6355 East Paris Ave
 Caledonia, MI 49316

Re: Invoice Number - as assigned by USAC: 2706049
 Service Provider Identification Number: 143005378
 Reimbursement Form Number: SAND-NET-2-16
 Billed Entity Number: 129766

Spencer Eric
 SANDUSKY SCHOOL DISTRICT
 611-G Park Meadow Rd
 Westerville, OH 43081

Preferred Mode of Contact: E-mail at eas@smserate.com
 Total Amount of Reimbursement Approved for Payment: \$40977.20

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,

Schools and Libraries Division - Correspondence Unit
 30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
 Visit us online at: www.usac.org/sl

- Applicant BEN and Service Provider Identification Number (SPIN), - FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.

3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.

4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.

5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.org or submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542. To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal
Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division
Universal Service Administrative Company

CC: SANDUSKY SCHOOL DISTRICT

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT

Form 471 Application Number: 161048274
Funding Request Number: 1699110141
Funding Year 2016: 07/01/2016 - 06/30/2017
Contract Number:
Funding Commitment Decision: \$25972.26
Reimbursement Amount for this FRN: \$25972.26

Form 471 Application Number: 161048274
Funding Request Number: 1699110154
Funding Year 2016: 07/01/2016 - 06/30/2017
Contract Number:
Funding Commitment Decision: \$15004.94
Reimbursement Amount for this FRN: \$15004.94
Reimbursement Request Decision Explanation:
Partial Paymnt, Inv > Remaining Commitment;

Form 471 Application Number: 161048274
Funding Request Number: 1699110163
Funding Year 2016: 07/01/2016 - 06/30/2017
Contract Number:
Funding Commitment Decision: \$8052.70
Reimbursement Amount for this FRN: \$0.00
Reimbursement Request Decision Explanation:
Incomplete documents provided for review;



December 30, 2017

Dear USAC,

Presidio Networked Solutions Group (SPIN # 143005378) contracted with Sandusky City Schools to provide Basic Maintenance of their two Cisco 5508 Wireless Controllers in the amount of \$9,473.70. Our Basic Maintenance Service includes major and minor version software upgrades at a cost of \$4,736.85 per unit (Part Number CON-SW-CT08250).

In June, 2016, Sandusky City Schools decided to purchase additional maintenance services for their two Cisco 5508 Wireless Controllers that provides overnight replacement of parts upon hardware failure and 24x7x4 technical support. The cost of this additional maintenance was \$13,507.58 (\$6,753.79 per unit) for a total cost of \$22,981.28 (Maintenance Part Number NET-OSP-CT08250 / Item Number NET-C4P-12547110).

Per E-Rate program rules, this additional maintenance cost of \$13,507.58 for their two Cisco 5508 Wireless Controllers is not eligible for funding.

Please let me know if you have any additional questions.

Sincerely,

Matthew R. Stolz
Account Executive